



## J2 Interactive Wins Best in KLAS For Technical Services

*Overall Score of 95.0 is #1 for Technical Services in 2013 Best in KLAS: Software and Services Report*

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**CHARLESTOWN, MASSACHUSETTS, January 30, 2014** — The 2013 Best in KLAS: Software and Services report has recognized J2 Interactive as the #1 provider of technical services in the healthcare industry. Among all vendors rated by KLAS in the Technical Services category, J2 topped the field with an overall score of 95.0. J2's ranking was based on anonymous feedback from customers to whom J2 provides assistance with technology strategy, systems integration, application development, health information exchange, and healthcare analytics.

"I cannot speak highly enough about J2 Interactive's knowledge, professionalism, and dedication to a project," said one customer recently surveyed by KLAS. "J2 Interactive goes a step beyond."<sup>1</sup>

Another customer told KLAS: "J2 Interactive is more like a partner than a consulting service. They provide resources and suggestions and plans for success."<sup>2</sup>

Although the company's projects span a broad range of application vendors and integration frameworks, J2 is especially well known for its expertise with industry-leading software from InterSystems, including the InterSystems HealthShare® informatics platform and advanced technologies for data management, connectivity and analytics. "J2 has been a highly reliable implementation partner on our projects," said Paul Grabscheid, InterSystems Vice President of Strategic Planning. "This recognition by KLAS is consistent with what we and our clients have experienced while working with J2 over the past 10 years."

In addition to providers, payers, laboratories, and HIEs, J2's customers include several application vendors and service organizations that rely on J2 to help them bring innovative healthcare solutions to the market.

"We're privileged to be working in an industry that's investing so much effort and making such rapid advances in technologies with a tangible impact on people's well-being," said Lou LaRocca, J2's President and CEO. "I can think of no greater reward than hearing from our customers that we're helping them make a difference in the lives of the patients who depend on them. The feedback they've given us through KLAS is humbling, and incredibly motivating."

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<sup>1</sup>Collected about J2 Interactive by KLAS in April 2012 © KLAS Enterprises, LLC. All Rights reserved. [www.KLASresearch.com](http://www.KLASresearch.com)

<sup>2</sup>Collected about J2 Interactive by KLAS in December 2013 © KLAS Enterprises, LLC. All Rights reserved. [www.KLASresearch.com](http://www.KLASresearch.com)

## About J2 Interactive

J2 Interactive is an award-winning healthcare IT services firm whose expertise runs the gamut from database and systems integration to application development, user interface design, and business intelligence. Founded in 2001, J2 has established a reputation as one of the leading providers of customized technology solutions to hospitals, labs, research centers, and health information exchanges. Our approach is rooted in a fundamental belief that systems succeed or fail based on how well they serve the people who depend upon them.

J2 maintains offices in the United States and the United Kingdom, with over 60 healthcare IT experts working on projects in North America and Europe. For more information, please visit [j2interactive.com](http://j2interactive.com) or follow [@J2\\_Interactive](https://twitter.com/J2_Interactive) on Twitter.

## About KLAS

KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and to be counted. Working with thousands of healthcare professionals and clinicians, KLAS gathers data on software, services, medical equipment, and infrastructure systems to deliver timely reports, trends, and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. For more information, go to [KLASresearch.com](http://KLASresearch.com) or follow KLAS on Twitter at [www.twitter.com/KLASresearch](https://www.twitter.com/KLASresearch).

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