

HealthShare Support Solutions From the InterSystems Experts

System Health Check



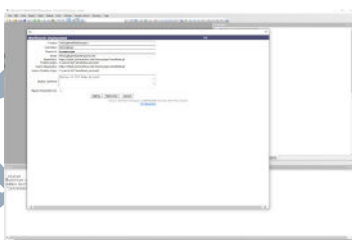
HealthShare	HealthShare (Prod)	HealthShare (Prod)	HealthShare (Prod)	HealthShare (Prod)
Overall Score	●	●	●	●
Security	●	●	●	●
Applications	●	●	●	●
Apache / J2EE Web Servers	●	●	●	●
Best Practices	●	●	●	●
License / Production State	●	●	●	●
Configuration	●	●	●	●
High Availability	●	●	●	●
Hardware Logs	●	●	●	●
Hardware	●	●	●	●
Tools	●	●	●	●
Source Control	●	●	●	●
Performance	●	●	●	●
CPU	●	●	●	●
Memory	●	●	●	●
Disk	●	●	●	●

J2's systems architects leverage our **49-point inspection** to analyze your servers from the ground up and provide **expert recommendations** for maximizing your uptime and performance.

Our inspection includes:

- Hardware sizing
- Storage configuration
- CPU, memory, and disk utilization
- Security
- HealthShare configuration and tuning
- Web server optimization
- Backup strategy
- High availability / disaster recovery

Source Code Control

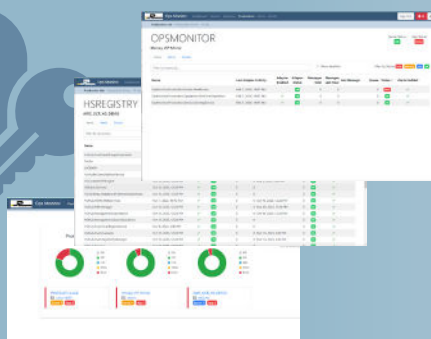


J2's solution provides **professional versioning** and **deployment capabilities** to connect Git or Subversion with HealthShare for **error-free source code management**.

Capabilities include:

- Complete revision history for code and configuration settings
- Full support for labels, branches, merges, and rollbacks
- Easy code promotion from local sandboxes to shared development environments
- Coordinated deployment for testing, staging, and production environments

24x7 Monitoring



J2 provides **round-the-clock** systems and application support for your HealthShare environments at a **fixed monthly cost**. The Ops Monitor suite generates **real-time alerts** based on customizable thresholds.

Real-time alerts for:

- CPU utilization spikes
- Disk space warnings
- Network outages
- Message failures
- Changes in message volume from outside systems

Clients of all sizes rely on J2 for services and utilities that keep HealthShare running at peak performance.

Baystate Health ■ Blue Cross Blue Shield Kansas City ■ CareSource ■ Cedars-Sinai ■ Centegra Health System ■ Conduent ■ DaVita ■ Gainwell Health ■ Healthix ■ Intermountain Health ■ LifeLabs ■ Manifest MedEx ■ Mary Free Bed Rehab Hospital ■ Mass General Brigham ■ MemorialCare Health System ■ Mount Auburn Hospital ■ NC HealthConnex ■ NHS Lincolnshire ■ Northwell Health ■ Ontario Systems ■ RADY Children's Hospital ■ Santa Clara ■ Secure Exchange Solutions ■ Summit Health ■ TechSpring ■ Torbay South Devon NHS Foundational Trust ■ UP Health System – Marquette



J2 can help you get the most out of your InterSystems investment.

Since 2004, J2 has been providing InterSystems customers with unmatched expertise that spans the entire HealthShare product family:

- Health Connect
- Unified Care Record
- Patient Index
- Provider Directory
- Personal Community
- Health Insight
- System Index
- Care Community
- InterSystems API Manager

J2 can optimize the value of your HealthShare investment with solutions and support services tailored to your organization's needs.

The Ops Monitor provides comprehensive 24x7 monitoring of HealthShare environments, offering real-time alerts for critical events and a centralized console for easy management of system statuses and warnings. This tool enhances operational efficiency and reduces the risk of system failures by allowing customizable threshold-based alerts and integration with other enterprise monitoring software.

J2 is the *recognized leader* in customized solutions on the InterSystems data platform.

Some of the biggest names in healthcare use J2 to optimize their InterSystems technology and maximize outcomes.

Give us a call to find out why.

