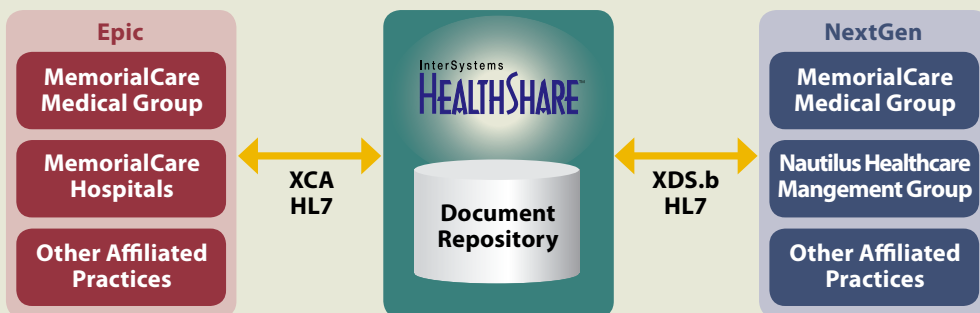# J2 INTERACTIVE

MemorialCare Health System

J2 Helps Leading Southern California Healthcare Network Achieve EMR Interoperability With InterSystems HealthShare

With six hospitals and over 2,500 physicians on Epic, and almost 200 more using NextGen Ambulatory EHR, MemorialCare Health System turned to J2 to more fully integrate its growing provider network. Using InterSystems' HealthShare platform, J2 built a solution that not only enables MemorialCare to achieve Stage 2 Meaningful Use, but also helps lay the groundwork for MemorialCare's ongoing ACO strategy.

MEMORIALCARE
H E A L T H   S Y S T E M
Excellence in Health Care

"We were impressed by how quickly J2 was able to translate our ideas into software, and how many projects they were able to juggle at once. No matter what we threw at them, J2 was able to deliver."

—Steven Beal
Vice President,
Information Services

Epic

- MemorialCare Medical Group
- MemorialCare Hospitals
- Other Affiliated Practices

XCA HL7

InterSystems HEALTHSHARE

Document Repository

XDS.b HL7

NextGen

- MemorialCare Medical Group
- Nautilus Healthcare Mangement Group
- Other Affiliated Practices

Use cases supported by the system include:

- Bi-directional exchange of CCD patient summaries between EpicCare and community providers running NextGen

- Delivery of inpatient event notifications and discharge summary reports to primary care physicians at community practices

- Automated integration of Epic Tapestry referrals and eligibility updates into NextGen patient charts

- Delivery of lab and imaging results to community providers

The result: **more timely, more effective, more comprehensive coordination of care** across MemorialCare's expanding network of owned and affiliated provider groups and diagnostic centers.

At a Glance: MemorialCare

- Not-for-profit IDN serving Los Angeles and Orange County, CA

- Six hospitals organized into three operating entities

- Medical foundation with 191 employed physicians

- Affiliates: 32 practices, 12 specialties, 236 providers

- Physician Society: Over 2,100 providers

- Numerous outpatient health centers and retail clinics

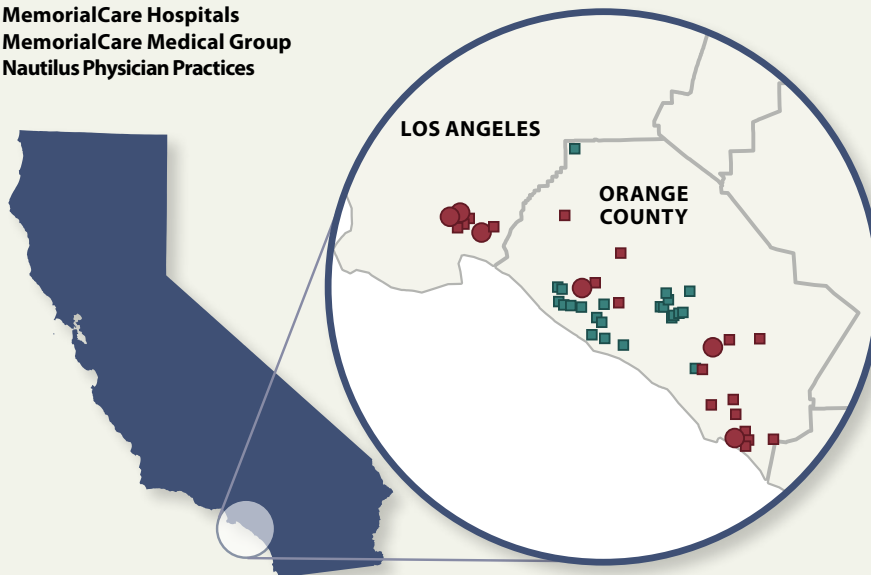- Acquired Nautilus Healthcare Management Group in March 2012

MemorialCare has been able to leverage the EMR interoperability framework built by J2 to support the acquisition of Nautilus Healthcare Management Group and Greater Newport Physicians, with a network of over 200 physicians running NextGen. As MemorialCare continues to grow, HealthShare will support accountable care through health information exchange with neighboring hospital systems, real-time analytics on critical quality-of-care indicators, and integration with the national eHealth Exchange. It's all part of MemorialCare's commitment to providing excellent care to its patient community.

MemorialCare's Expanding Reach

- ● MemorialCare Hospitals
- ■ MemorialCare Medical Group
- ■ Nautilus Physician Practices

LOS ANGELES

ORANGE COUNTY

Using InterSystems HealthShare, J2 not only enabled MemorialCare to achieve interoperability within its core provider network, but also facilitated the integration of Nautilus into that network.

But J2's work at MemorialCare doesn't stop there. Using InterSystems HealthShare, we've been delivering a range of projects with tangible ROI across the organization:

- Legacy interface engine replacement (155 interfaces, including ADT, orders, results, charges, bedside monitor metrics, physician master files, and patient census updates)
- Eligibility feeds from 10 distinct payers into Epic
- X12 5010 conversion
- Radiology Orders / Results integration with SimonMed Imaging
- Integration with third-party payment management and risk management applications
- Coordination of patient immunizations with statewide registry

Addressing all of their integration needs on a single platform was one of the biggest reasons MemorialCare selected InterSystems HealthShare. Making sure they could take full advantage of everything HealthShare has to offer—that was the reason they hired J2.